



www.freedomcare.im

Freedom Care gives their clients the opportunity to continue to live independently in their own home and in the same local community.

Freedom Care offers a welfare service that provides care for both the physical and mental well being of an elderly person, a sick person or someone with disabilities, meeting their physical, personal and domestic needs. Many agencies cover domestic needs only, but Freedom Care believe that a total care package involves genuine care – care that helps to combat loneliness and isolation, immobility and vulnerability – they believe that, whilst it is important to provide hygienic surroundings and food in the cupboard, it is just as important to provide companionship and kindness.



Help in the home with:

- All aspects of Personal Care – Including bathing & bedtime routine
- Housework - Everyday cleaning to a full spring clean
- Shopping, washing and ironing
- Meals Prepared - Cooked with your own food, snacks and hot meals left for you
- Property Maintenance Support - Register of vetted and quality assured tradesman to help with all of those odd jobs

Giving you freedom of choice
to continue to live **your life**
in **your home** in **your way**

Our Carers

Our Carers are chosen in a way that ensures your peace of mind:

- They are all interviewed by a professionally qualified and experienced Personnel Manager
- All carers are reference checked and their qualifications are confirmed by sight of appropriate certificates - copies of which are kept on file
- Driving licences/insurance details are checked and copies taken
- Carers are chosen for their skills, but as important, their caring nature and friendliness
- All carers are qualified, where appropriate, in moving and handling, first aid, health and safety, nutrition, risk assessment, personal care, wound management and many many more!

You will find that Freedom Care Carers are all friendly, honest, caring and above all very competent. They are aware that they are working with you in your home, a home that is important and special to you, and it is their aim to help make your life happier.



Many people are adamant that they do not wish to go into a nursing or residential home. Some feel much more comfortable in the home they have known for years, others do not like the institutional feel of a residential home and wish to have their own privacy, some feel vulnerable outside of their familiar surrounding - yet many families cannot help with care. On the Isle of Man this is a particular problem because some relatives may well not be located here, or alternatively, they may be employed in very busy jobs so their time is limited. Families often feel guilty and depressed that they cannot provide care for elderly or infirm relatives and remember 'the good old days' of extended families.

Freedom Care offers their clients the freedom to stay in their own home or sheltered housing near friends and family. They offer as much or as little help as is required but they always offer a total and holistic care package tailored to the needs of the client and, if involved, their families. This is a professional welfare service.

Freedom Care can also provide property maintenance support for your home; we have a register of vetted and quality checked tradesmen who offer discounted prices and who, depending on the severity of your problem, can be with you within the hour. So you need not put up with a dripping tap, flickering light or dirty curtains to name but a few.

How will I obtain a Care & Support from Freedom Care Limited?

The first step is to call our Care Manager on 619977 or mobile 469977/319978.

1. Our Care Manager will take your details and arrange to visit you for a chat to assess your needs and to produce a full Care Plan. If you would like a friend or relative to be there when our Manager visits, please do not hesitate to invite them. At this meeting you will be asked to provide details regarding your Doctor, contact numbers of relatives, details of any equipment used etc. This information will be kept securely under the auspices of the Data Protection Act.
2. After meeting you and discussing your requirements, arrangements will be made and a Carer will be chosen – one who has the relevant skills and the right personality for you. For example if you tell us you have an interest in island news, we would choose a Carer who enjoys reading out loud the local papers and who has a similar interest in Manx affairs.
3. This Carer will visit you on the agreed day and time. They will show you formal identification prior to entering your home and will be dressed in our staff uniform. They will spend some time talking to you the first time you meet to establish how you like things done. You will not be charged for this initial discussion time.
4. At the end of each session you will be asked to sign a timesheet to confirm everything has been done well and to your satisfaction. Our Carers will update information regarding your needs and requirements and general well being on a weekly basis enabling our Managers to have a complete picture of your on-going requirements and to re-assess your needs if necessary.



Finally

So, whether you need a weekly prescription collecting plus help with shopping, preparing meals, dressing, personal hygiene, housework, letter writing or a tradesman to fix that leaking tap call Freedom Care.

Whatever tasks you require they will be performed with honesty, care, integrity and with your complete welfare in mind.

Freedom Care Limited is a subsidiary of Miracles Limited the Isle of Man's first and largest Recruitment Consultancy, established since 1986. Freedom Care Limited has the same high standards of integrity and professionalism as Miracles Limited who have obtained the prestigious Investors in People accreditation.

Charges

- No charge is made for the initial Manager's assessment visit which includes a Health & Safety assessment
- No charge is made for the initial discussion between yourself and your allocated Carer
- A minimum time of two hours per week is offered
- Invoices are to be settled on a weekly basis – unless other arrangements are agreed
- Cancellations must be received more than 24 hours prior to the appointment, otherwise they will be charged in full but minus any travel charge
- Care between the hours of 8.00am and 8.00pm is charged at £13.30 per hour
- Care between the hours of 8.00pm and 12.00pm is charged at £17.62 per hour
- Overnight – 12pm – 8am (two 15 minute wake ups during this time) £145.00 Inclusive
- Care at weekends is charged at £17.62 per hour
- Travel – it may not be possible to allocate a Carer who lives locally, travel is charged at £0.50p per mile. This is added to the weekly timesheet.



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